

U.S. Department of Veterans Affairs

Battlemind to Home Symposium IV: Information from the Center for Women Veterans

Dr. Betty Moseley Brown Associate Director, VA Center for Women Veterans November 6, 2013

11/7/2013



Overview

- Congressional Mandate/Organizational Chart
- VA Priorities
- Our Mission What we Do
- Women Veterans Demographics/History/Usage
- Women Veterans Challenges
- VA Initiatives to Address Challenges
- Gender-Specific Programs

- Health Care/Mental Health
- Women Veterans Call Center
- VA Changing Culture
- Maximize Available Resources/How Women Veterans Can Obtain Local Assistance
 - eBenefits
 - DoL VETS
 - Journal of General Internal Medicine
- Summary-Where We Are Going
- How to Contact the Center



Who Knew?



11/7/2013

DRAFT/ PRE-DECISIONAL



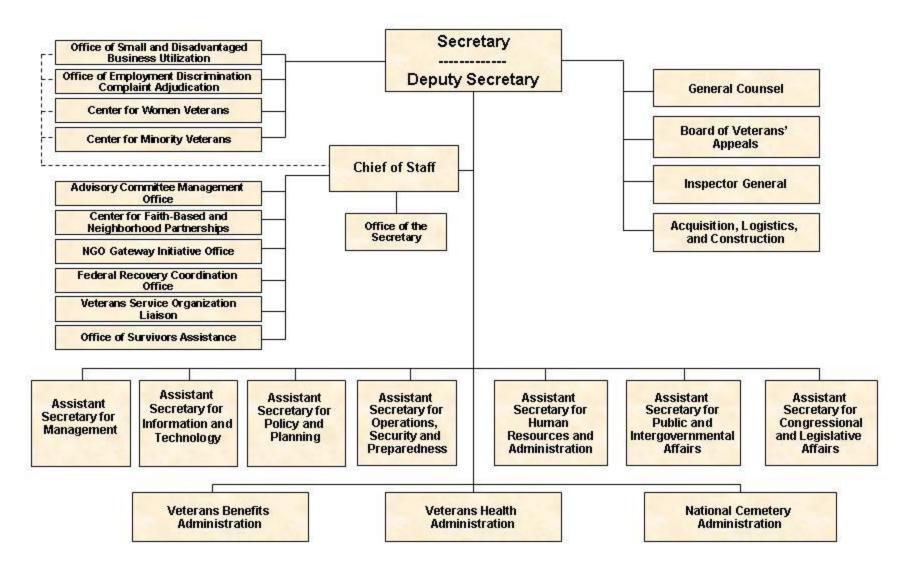
Congressional Mandate

November 1994, Public Law 103-446 required VA to create The Center for Women Veterans, to monitor and coordinate VA programs for women





VA ORGANIZATION CHART DEPARTMENT OF VETERANS AFFAIRS





- VA's priorities: access, backlog, homelessness.
 - Improving access to benefits and services for eligible Veterans:
 - Promoting eBenefits registration to facilitate access to documentation and information.
 - Diversifying outreach materials to include more images of women in receipt of VA health care and services.
 - Establishing the Women Veterans Call/Hotline Line.
 - Aggressively attacking the claims backlog:
 - Using disability benefits questionnaires (DBQs) to shorten time needed to gather succinctly gather information needed to assess disabilities. (News release published March 22, 2012.)
 - Implementing a National deployment of a paperless claims processing system.



- Ending Veteran homelessness:
 - VA continues success on historic 3 year plan (2015).
 - VA's continuum of care includes services for special populations who may be at greater risk for homelessness, such as women and Veterans with families.
 - Programs incorporate outreach to increase awareness of VA's initiatives and prevention, temporary and transitional housing, and permanent housing with supportive services.
 - Supportive Services Veteran Families (SSVF) is VA's primary prevention program, designed to help Veterans and their families rapidly exit homelessness, or avoid entering homelessness.
 - Women Veterans make up eight percent of homeless Veterans population.



- Monitor and coordinate VA's administration of health care and benefits services, and programs for women Veterans.
- Serve as an advocate for a cultural transformation (both within VA and in the general public) in recognizing the service and contributions of women Veterans and women in the military.
- Raise awareness of the responsibility to treat women Veterans with dignity and respect.



- Women are one of the fastest growing subpopulations of Veterans.
 Based on active duty and recruiting numbers, the percentage of female Veterans is projected to increase.
- Of the 21.9 million living Veterans (over all number going down), 2.27 million women Veterans (VetPop as of 9/30/13)—10.4 percent of the total Veterans population (this percent is rising).
 - By 2020, they are estimated to be 12.4 percent the total Veterans populations.
- Median female Veteran's age is 49; the median male Veteran's age is 64 (as of 9/30/12).





Source: America's Women Veterans: Military Service History and VA Benefits Utilization Statistics, Department of Veterans Affairs, National Center for Veterans Analysis and Statistics, Nov. 23, 2011; <u>http://www.va.gov/VETDATA/docs/SpecialReports/Final Womens Report 3 2 12 v 7.pdf</u>



Women VHA Users Doubled Since 2000

FY12: 360,000

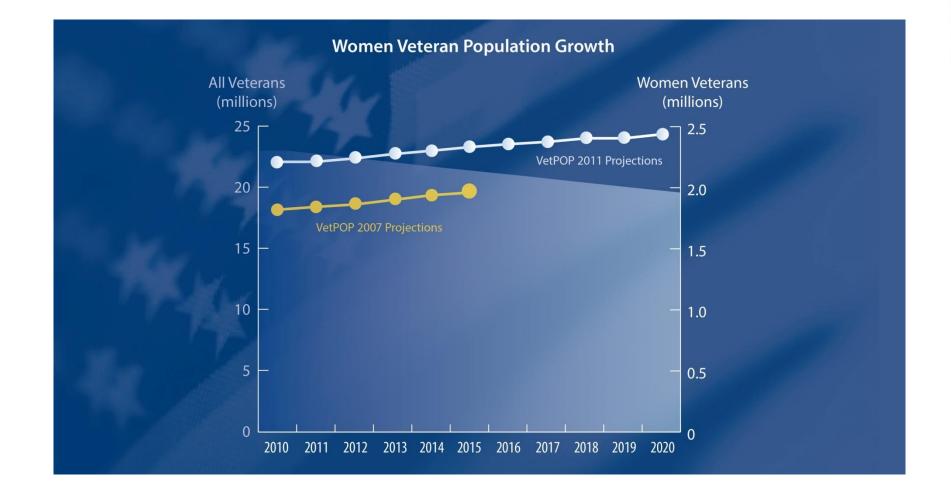


FY00: 159,000





As Women Veteran Population Increases, Total Veteran Population Declines



Sources: VetPOP 2007 and VetPOP 2011 ADUSH for Policy and Planning





- Women Veterans:
 - Are unaware of their Veterans status; they often do not self identify as Veterans.
 - Do not apply for VA's benefits and services, since they are not aware that they are Veterans.
 - Are sometimes limited in access to VA's gender-specific care and have to use fee based care and contracts.
 - Experience a lack of child care options, limiting their ability to make appointments at VA, to acquire gainful employment and to pursue educational goals.
 - Exhibit lower utilization of VA; outreaching to women Veterans who live in rural areas and on American Indian Reservations, and who are low income, or elderly can be a challenge.
 - Lack of transportation to and from appointments.



- Joint outreach to educate and raise awareness about eligibility. Encouraging Veterans to sign up for eBenefits at: <u>www.ebenefits.va.gov</u>.
- Enhancement of Center for Women Veterans' Web site to educate about VA's programs, and utilization of social media, such as Facebook, YouTube, Flickr, VA Blog, Twitter, etc.
- Collaboration with VA Administrations, and other Federal agencies to address disparities in care and availability of services. VHA established the Office of Health Equity to address issues.
- Creation of pilot programs (drop-in programs in Northport, NY; Buffalo, NY; and Tacoma, WA) to determine the feasibility of VA providing child care options for women Veterans.
- Usage of fee based care and contracts, when appropriate.
- Implementation of newborn care coverage and caregivers.
- Utilization of transportation options, such as Disabled American Veterans vans, taxi and other voucher programs.
- Sponsoring joint hiring fairs with universities, various federal, state, private, and other organizations.



Gender-Specific Programs

General Care

- Health evaluation and counseling
- ✓ Disease prevention
- ✓ Nutrition counseling
- ✓ Weight control
- ✓ Smoking cessation
- Substance abuse counseling and treatment

Gender-Specific Primary Care

- ✓ Cervical cancer screens (Pap smears)
- ✓ Breast cancer screens (mammograms)
- ✓ Birth control
- ✓ Preconception counseling and care
- ✓ Maternity & newborn care
- ✓ Human Papillomavirus (HPV) vaccine
- Menopausal support (hormone replacement therapy)
- Emergency services for women
 Veterans

Mental Health Care

- Evaluation and assistance for depression, mood, and anxiety disorders
- \checkmark Intimate partner and domestic violence
- ✓ Military sexual trauma
- ✓ Elder abuse or neglect
- ✓ Parenting and anger management
- ✓ Marital, caregiver, or family-related stress
- Post-deployment adjustment or post-traumatic stress disorder (PTSD)





Where to Get Help: Women Veterans Call Center

Women Veterans Call Center

A call center aimed at increasing women Veterans' knowledge, enrollment, and utilization of VA services available to women Veterans



- Outgoing call center provides women Veterans with information on VA health care services, benefits and eligibility
- Incoming call center, 1-855-VA-WOMEN (1-855-829-6636), receives and responds to questions from Veterans, their families and caregivers about the many VA services and resources available to women Veterans



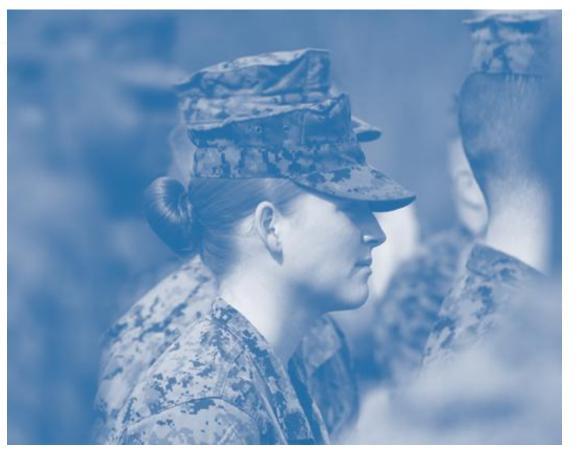
 At each VA Medical Center nationwide, a Women Veterans Program Manager is designated to advise and advocate for women Veterans, and coordinate all the services they need

Visit the <u>Women Veterans</u> <u>Program Manager</u> (WVPM) at the closest facility. To identify your closest WVPM, call 1-855-VA-WOMEN (1-855-829-6636)





Changing VA Culture





VA Cares for the Whole Woman

WOMEN VETERANS HEALTH CARE



needs and experiences VA's national network ensures that your medical

ensures that your m history goes where you go.

> Department of Veterans Affairs





 Women's Health Services is leading a VA-wide communication initiative to enhance the language, practice and culture of VA to be more inclusive of women Veterans









We Hear You





Maximize Available Resources

FAQs and Fact Sheets

women veterans health care \wedge

Frequently Asked Questions

1. What health care services are available /eterans?

can I learn about eligibility and enr can apply for \ill health care appolit at www.1010ez.med.va.gov or visit The definition of Veteran hasn't changed by ba.va.gov) and eligibilit

How do I get a clinic as

How do I get started with getting my he:

After you have enrolled for benefits (see #2 your local VM health cave for the reference #2 Women represent nearly 15% of today's active duty military and 18% of guard and reserve forces. tory) to arrange a primary can Women serve in every branch of the military.

· The number of

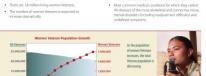
Women soldiers see inter

Does VA provide gynecologic care for me problems and services such as Pap smea trol? What about breast care such as nd breast cancer treatments?

She is returning from war or long deployments overseas. She is bringing home the physical and emotional scars, of constute, She is a Versean on each tas been homotally discharged from the U.S. Ammed Forces, She is also a Versean if the has been deployed to a combate some as a National Guard to Reserved, She may be a Veterain while still actively serving in the course on beines. 1 in 5 women seen by VA health care respond 'yes' Women Veterans of OEF/OIF/OND · Women comprise nearly 12% of soldiers who

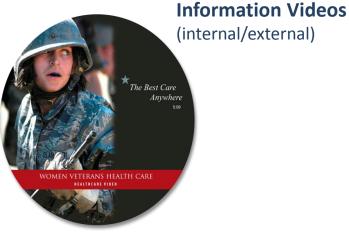
Rethink Veterans: Who is the woman Veteran?

- 88% are enlisted: 12% are officers.



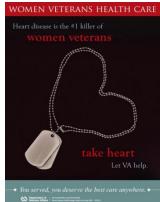
Social Media Messaging





WOMEN VETERANS HEALTH CARE **EDUCATION & TRAINING**

Women Targeted Health Campaigns





Maximize Available Resources



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 addiction.

 Let VA help.

 the best care anywhere. *

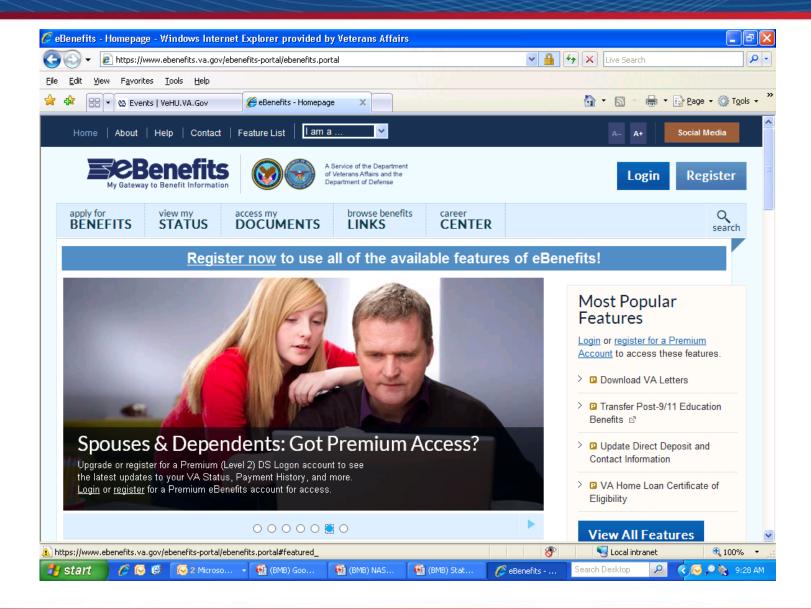
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eBenefits – Access 24/7



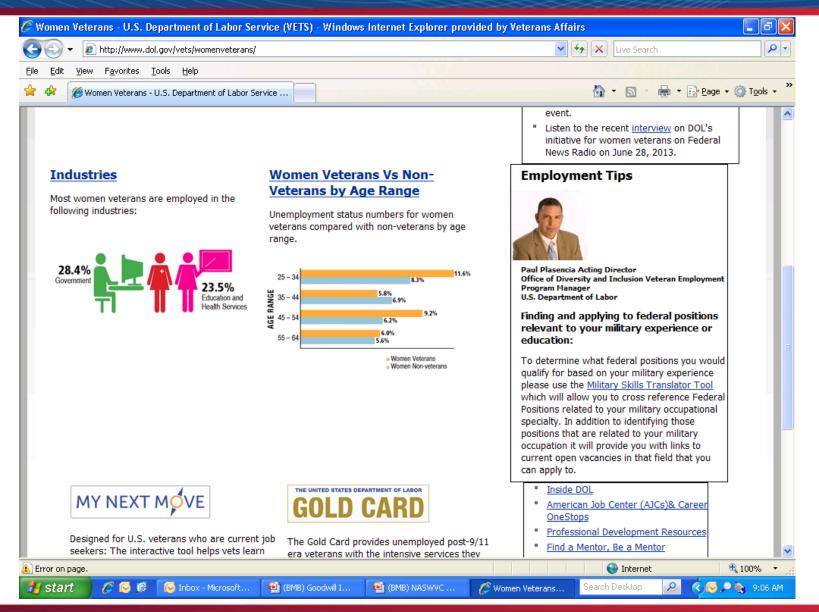


Department of Labor - VETS

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Veterans' Employment			
	neet the needs of the nation's fastest	ation. The U.S. Department of Labor (DOL) developed the women st growing veteran population. The following data reflects the 201 yment Situation of Veterans - 2012 report.	
Unemployment - 2012 Annual	Gulf War-Era II Veterans	Latest News	
8.3% Women Veterans Veterans Veterans	2011 12.0% 2012 9.5% 2011 12.4% 2012 12.5% 0 3 6 6 12 WOME	Employment Listening Session Learn how a Washington, D.Cbased developer team took on our Women Veteran 	
		 Data Challenge during the National Day of Civic Hacking! in an updated <u>video</u>. The White House blog discussd the nationwide event. Listen to the recent <u>interview</u> on DOL's initiative for women veterans on Federal News Radio on June 28, 2013. 	×
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Industries and Age Comparison



Department of Labor & VA Resources

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		specialty. In addition to identifying those positions that are related to your military occupation it will provide you with links to current open vacancies in that field that you can apply to.	
MY NEXT MOVE	THE UNITED STATES DEPARTMENT OF LABOR	Inside DOL American Job Center (AJCs)& Career OneStops Professional Development Resources	
seekers: The interactive tool helps vets learn about their career options. The site has tasks, skills, salary information, job listings, and more for over 900 different careers. Veterans can find careers through keyword search; by browsing industries that employ different types of workers; or by discovering civilian careers that are similar to their job in the military.	The Gold Card provides unemployed post-9/11 era veterans with the intensive services they need to succeed in today's job market. An eligible veteran can present the Gold Card at her/his local American Job Center to receive enhanced intensive services including up to six months of follow-up.	 Find a Mentor, Be a Mentor Other Resources Connecting and Communicating Facts and Figures 	
VeteransJobBank	My Gateway to Benefit Informa	S	
The Veterans Job Bank Search W latest tool developed by <u>NRD.gov</u> streamline the job search process military and Veteran communities gives users the ability to search for military-friendly employers worldd keyword, military occupation code location.	to help military! The Department of s for the designed this excellent perse to provide quick access to to apply for benefits, download your benefits status, and mo	Veterans Affairs onalized workspace ools so you can d your DD 214, view	
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- Access to care and rural health
- Primary care and prevention
- Mental Health
- Health concerns associated with military deployment
- Complex chronic conditions/aging long-term care
- Reproductive health



 Continuously promoting recognition of women Veterans' service, and the contributions of women in the military, e.g. "Her Story" campaign, "the Right Place" PSA, and "Please Don't Call Me Mister" campaigns.





Staff Members:

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Address:

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Phone: 202-461-6193 Fax: 202-273-7092

Website: <u>www.va.gov/womenvet</u> Email: 00W@mail.va.gov





Information for Transitioning Service Members

Introduction of Transition Goals Plans Success (GPS):

- The Transition Assistance Program (TAP) was a discontinuous set of activities.
- The Departments of Defense (DoD), VA, Labor (DOL), Education (ED), and Homeland Security (DHS); the Office of Personnel Management (OPM), and the Small Business Administration (SBA) collaborated to redesign the TAP program into a comprehensive, mandatory program.
- TAP was renamed to the Transition GPS program.
 - Transition GPS standardizes the transition services that Servicemembers receive before separation, to make them ready for employment, higher education, career technical training, or entrepreneurship.

Redesigned Transition Assistance Program

- Transition GPS offers a cohesive, modular, outcome-based program that provides opportunities and aids in successful transition into a "career ready" civilian.
- Highlights of Transition GPS include:
 - DoD pre-separation counseling.
 - Department of Labor (DOL) employment workshops.
 - VA benefits briefing.
 - Disabled Transition Assistance Program (DTAP).
 - DOL Uniformed Services Employment and Reemployment Rights Act (USERRA) briefing for Guard and Reserve components.
- Includes a transition checklist for active duty, National Guard and Reserve components, focusing on: education and training, employment and career goals, financial security, health and well being, and housing and relocation.

Education and Training:

- Complete VA Form 22-1990, "Application for VA Education Benefits" to determine benefit eligibility. Complete Download Form from <u>http://www.vba.va.gov/pubs/forms/VBA-</u> <u>22_1990.pdf</u>. or On line Application (VONAPP) program at <u>http://www.gibill.va.gov/apply-for-benefits/application/</u>. Completing the form now you will save time later when you are ready to start using GI Bill.
- Learn About Your Department of Veterans Affairs (VA) Education Benefits – Visit the GI Bill website at <u>http://www.gibill.va.gov/</u> to learn about the latest developments and vital information concerning your education benefits. To talk with a VA Education Benefits Counselor, call (888) 442-4551.

Redesigned Transition Assistance

Education and Training:

- More information can be found at the following websites:
 - New Post 9/11 GI Bill <u>http://www.gibill.va.gov/pamphlets/CH33/CH33_Pamphlet.pdf</u>
 - Montgomery GI Bill (MGIB) <u>http://gibill.va.gov/benefits/montgomery_gibill/active_duty.html</u>
 - Navy, Army, or Marine Corps College Funds: Navy: <u>https://www.navycollege.navy.mil/nta.cfm</u> Army: <u>https://www.hrc.army.mil/site/education/ACF.html</u> Marine Corps:
 - <u>http://www.military.com/education/content/money-for-school/marine-corps-education-programs.html</u>



Employment and Career Goals:

- VA for Vets job search: Translates your military skills, experience and training to learn about the civilian career options that best use your capabilities, <u>www.VAforVets.VA.gov</u>.
- Visit the following sites to learn more on employment:
 - <u>http://www.fedshirevets.gov</u>
 - <u>http://www.goDefense.com</u>
 - http://www.opm.gov
 - DoL: http://www.careeronestop.org
 - http://www.usajobs.com
 - <u>http://www.HelmetsToHardhats.org</u>
 - www.bpwfoundation.org

Financial Security:

- Why this is important?
 - Financial well-being and the security of loved ones are concerns that are top of anyone's priority list
 - Should be considered in detail, before leaving the military.
 - Financial security, life insurance, and legal matters are often linked.
 - Make sure your financial and legal affairs are in order prior to embarking on a new chapter in life.
- Transition budgeting steps for personal finances:
 - List Your Income.
 - List Your Expense.
 - Prioritize Your Expenses.
 - Assign Budget Responsibilities.



Redesigned Transition Assistance

- Transition budgeting steps for personal finances (continued):
 - Establish a Monthly Budget.
 - Identify Additional Sources of Income.
 - Seek Help if Necessary.
 - Obtain an Up-to-Date Credit Report.

Health and Well Being:

- Check Out Non-Retirees Transitional Health Care Options:
 - Continued Health Care Benefit Program (CHCBP) <u>http://www.nmfa.org/site/DocServer/Continued_Health_Care</u> <u>Benefit_7-06.pdf?docID=6702</u>.
 - Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) visit <u>http://www4.va.gov/hac/forbeneficiaries/champva/champva.</u> <u>asp</u>.

- Check Out Non-Retirees Transitional Health Care Options (continued):
 - Review and Choose Your Retiree TRICARE Medical and Dental Coverage Options - and submit your enrollment forms for one of the following programs:
 - TRICARE Prime.
 - TRICARE Extra.
 - TRICARE Standard.
 - TRICARE Retiree Dental Program.
 - To learn more visit: <u>http://tricare.mil/mybenefit/ProfileFilter.do?puri=%2Fhome%</u> <u>2FMedical</u>.



Housing and Relocation:

- Visit the Relocation Assistance Program Office: learn about relocation options, entitlements, and how to get assistance.
- Arrange for a housing pre-inspection: If living in government housing, contact the housing office to schedule a pre-inspection and obtain termination information.
- Plan a "house hunting" trip: schedule a trip to the community where you intend to move to determine your future housing options.
- Contact your "new" state's Veterans' Services Office: see what benefits the state offers; pre-determining you eligibility for state veteran benefits can reduce the time for processing benefits later.
- Arrange for transportation counseling: once you know where you plan to live, contact your transportation office for further assistance.



Housing and Relocation:

- Arrange to stop and/or start utilities : contact current and future utilities providers, to ensure that cable, electric, water, gas, garbage, sewer, and phone services are stopped or started as needed.
- Submit change of address form: be sure to process change of address as soon as you know your new address, to ensure you do not fall behind on payments.
- Review and complete the "Financial Checklist for a Military Move:" provides detailed information on per diem, allowances, reimbursable expenses, and cash advances associated with relocating.
- Finalize travel arrangements: contact travel providers and confirm reservations, as appropriate.
- Review other relocation resources: resources, like "Plan My Move" and MilSpouse.org, can offer additional relocation assistance. <u>http://www.militaryhomefront.dod.mil/pls/htmldb/f?p=107:1</u>.



Transition Offices for the Military

- Army -- located in the Army Career and Alumni Program (ACAP) office.
- Air Force -- located in the Airman and Family Readiness Center .
- Navy -- located in the Fleet and Family Support Center.
- Marine Corps -- located in the Marine Corps Community Services office .
- National Guard -- State Transition Assistance Advisors.



- Women's Health Services (formerly Women Veterans Health Strategic Health Care Group): <u>http://www.womenshealth.va.gov/</u>
- WVCs at every VA regional office: www.va.gov/directory/guide/home.asp?isFlash-1
- Homeless Veterans coordinators: <u>www.va.gov/homeless/index.cfm</u>
- eBenefits website: <u>www.ebenefits.va.gov</u>
- Minority Veterans program coordinator at every VA healthcare facility, regional office, and national cemetery: <u>www.va.gov/centerforminorityVeterans/</u>
- Other coordinators such as OIF/OEF, mental health, MST, Vet Center, etc.